



Access Denied –An Example of Not Having Access to Information & Tools to Repair Vehicles

Vehicle Year _____ Vehicle Make _____ Vehicle Model _____

Please explain the problem the vehicle was experiencing.

How did you try to access information and tools needed to repair this vehicle?

Did you experience any of the following scenarios with this vehicle? (check all that apply)

- _____ Were you unable to purchase a tool or the tool you have didn't have the capabilities you need?
- _____ Did you have to go to the dealer for the information to repair the vehicle because the information is not available to you?
- _____ Did you ever have to send the vehicle away because you didn't have access to the information to repair the vehicle?
- _____ Other

Please provide any detail that would help further explain the situation.

Would you be willing to send a letter to your congressional representatives, the FTC and NASTF explaining the problems you have faced? _____ Yes _____ No

If so, please provide the following information.

Name _____
Shop Name _____
Address _____
City _____ State _____ Zip _____
Phone_(_____) _____
Fax_(_____) _____
E-mail address _____

Please send completed form to:

AAIA (attn: Govt. Affairs)
7107 Wisconsin Ave. #1300
Bethesda, MD 20814

Or fax or e-mail completed form to:

fax to: 301-654-3299
e-mail: alexis.walters@aftermarket.org